

Dear Residents,

The coronavirus, also known as COVID-19, is a pandemic that has taken us into unknown territory. We understand this is a frightening time and many residents of our community are facing both health and economic uncertainties.

We understand that nobody wants to lose the safety of their own home. Unfortunately, there is some misinformation going around about how the current situation impacts your rent payments. We hope to clarify this for you.

If you have experienced a substantial loss of income due to the current situation, and are unable to pay rent, we ask that you notify us as soon as possible so that we can discuss alternative arrangements to accommodate your situation.

However, it is very important to notify us about your situation as soon as possible. We hope to put you in the best position possible, but just as we are communicating our intentions with you, it's important that you communicate your situation with us.

If you are not currently facing a hardship as the result of COVID-19, please continue to pay your rent as always. We seek to support our own staff, as they provide essential services to you on a daily basis. If we all work together, we can get through this hard time.

We will continue to seek guidance from our elected leaders in the coming weeks, and possibly even months, and will do our best to provide financial assistance to offset the negative effects of the current economic conditions.

We value your business and hope to emerge from this a stronger community. If you have questions or comments, please contact _____ by _____ at _____.

It is our hope that in the coming weeks and months our elected leaders will take steps to provide financial assistance to mitigate the hardships faced by residents. We value all our residents and will support efforts by our leaders to help support members of our community during this pandemic.

Best Regards,